



BSI's strategy and focus for the future is centred around sustainability. Upholding its Royal Charter, the company is dedicated to creating a positive impact on people and the planet.

Along with the UK Government and other major stakeholders, BSI develops new standards in various areas, including sustainable finance, energy transition to net zero, and decarbonisation. It helps clients further their own contributions to the UN Sustainable Development Goals with several services. These include assurance, regulatory training and consulting in areas such as circular economy, sustainable procurement, energy management, carbon footprint verification, and social responsibility.



Supporting the Tata group to build a sustainable future

Tata Global Beverages is the second largest tea company in the world, with a US\$1.4bn turnover, and 3,000 employees worldwide. BSI's support has a positive impact on Tata's operations, with an ISO 14000 certification. Denise Graham, Tata Global Beverages' technical manager, said: "Certification is sometimes required by customers in our industry. They show we are serious about following best practices, and stand us in good stead with food industry regulators. We can prove easily that we're meeting, exceeding even, the standards required. BSI provides very clear guidelines and timeframes, making helpful observations at every stage. They don't have tunnel vision and take a holistic approach."

Helping reduce excessive working hours for a global footwear producer

BSI helped a leading global footwear brand identify the cause of excessive working hours at one of its suppliers' sites. It developed an improvement programme that helped management strengthen their critical thinking and problem-solving skills. During the year-long project, BSI helped the supplier understand the root cause of the issue, and addressed it systematically. On-site, online and telephone support was provided via BSI's Supplier Compliance Manager workflow and reporting platform. The programme reduced annual worker turnover from 18% to 3%, brought down production defects and rework, and enabled the supplier to control working hours. Employee wellbeing improved as a result.

BSI 'Sustainability Evaluator' is a tool that helps organisations achieve sustainability goals. It enables businesses to identify and understand sustainability challenges more deeply through information, training, consulting, and certification or verification solutions. This ultimately leads to better performance.



Scan the QR Code to access BSI "Sustainability evaluator"

BSI has played a significant role to support several organisations such as **Profine India**, to achieve international quality and environmental standards. **The Wanda Commercial Management Group**, achieved the BSI Smart Cities and Sustainable Communities Kitemark.

With the support of BSI, major companies including **J.K Tyres, Tata Consumer Products, Hetero Labs, Jockey Group, and Nexus Mall**, have enhanced performance, ensured compliance, and created a more sustainable future for all. ■

BSI reduced
annual worker turnover from
18% to 3%
for a global footwear producer.